

Slapton Community Support Group - Working safely with you.

All help and support that the Slapton Community Support Group (CSG) offers will be undertaken by volunteers.

Due to the unprecedented and urgent nature of this crisis, we (the CSG), are not required to carry out DBS checks for our volunteers. We will work to ensure that all help is given in a safe and transparent way – e.g. volunteers working in pairs, no volunteers to enter homes, providing receipts for any shopping bought etc.

We recognise many who will need our help could be classed as, or feel, vulnerable. All practical tasks undertaken (like shopping for necessities/ collecting prescriptions) will be done as infrequently as possible. We will not deliver any kind of personal care but will do our best to assist you in accessing this if needed.

As your Parish Council we have a Safeguarding Policy ([view this on slaptonparish.co.uk](http://www.slaptonparish.co.uk)) and we also have a confidentiality statement to ensure your privacy wherever possible. Please be assured that your personal information and details of your query will be treated in strict confidence and will only be shared on a need-to-know basis within the Slapton Community Support Group with the relevant volunteer(s). However, if a volunteer from the CSG has concerns about your or another person's safety or welfare, this will have to be passed on to the relevant bodies in line with the Parish Council's official safeguarding policy.

Whilst the Parish Council would usually seek references and conduct DBS checks on prospective volunteers, due to the current crisis situation, resources are not available to do this at this time and we can only offer a volunteer to help on the understanding that you accept that we have not completed the usual checks and agree to this.

Please respect our volunteers' safety and well-being and do not invite them into your home nor do anything that puts yourself or our volunteers at risk. Our volunteers are required to follow social (physical) distancing rules – 2 metres / 6 feet distancing (approx. the length of a small car!)

Anyone who has been barred by the DBS from doing certain types of work will be committing a criminal offence if they try to do so. We will ensure all those who come forward to volunteer are aware of this.

Julie Hinder, Chair Slapton Parish Council